Updated Oct. 20, 2021

## Erickson's Flooring & Supply Conditions of Sale

Effective: January 1, 2000

**Terms:** Net 30 days upon approved credit.

**Partial Cartons:** All flooring is sold in FULL CARTONS ONLY.

**Returns:** Returns must be made within **30 days** from the date of receipt of

goods in full, unopened, undamaged cartons. Only stocked items may be returned. Returns will not be accepted without prior written authorization, and will incur a 20% restock charge, plus freight. Finish, stain, and other coatings are not returnable.

**Ordering:** All non-stock items are special order only. These items are

non-cancelable, non-returnable, and are sold in full cartons only. These items require a 50% deposit before they will be ordered

from the manufacturer.

Erickson's will hold pricing on sales orders for 30 calendar days. After 30 days the material will be subject to any price increases.

Price quotes are good for 3 business days.

Erickson's can receive orders via phone, web store, email, or fax:

- Customer Service 248.543.9663
- Email sales@efs.bz
- Fax 248.543.7912
- Web Store: shop.efs.bz

Refer to Customer Service to determine your delivery charge. Delivery is available via Erickson's covered trucks, Fed Ex, or common carrier motor freight depending on your location.

**Shipping** Any shipping problems (e.g., shortages, damage, overages,

**Problems:** miss-shipments) must be directed to Customer Service immediately

upon receipt.

**Cutting Waste:** When calculating footage for jobs, add at least 5% for cutting

waste.

248.543.9663 Sales@efs.bz www.ericksonsfloors.com